



**PULSE BUSINESS SOFTWARE**

Cloud-based software that drives your business.

## Release Notes – Pulse Version 21.04

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### Highlights

- Service**  Offline Mobile - Categories and Custom Fields No Longer Mandatory (Unless You Want Them To Be)
- Service**  Removing Colours from Pulse-Office365 Integration Calendar Entries
- Service**  See Only Responses Made By a Consultant
- Core**  Database Improvements to Improve Speed

## Service

### **Offline Mobile - Categories and Custom Fields No Longer Mandatory (Unless You Want Them To Be)**

Category and custom field mandatoriness can now be set separately for the offline mobile app and main application.

### **Removing Colours from Pulse-Office365 Integration Calendar Entries**

We previously introduced a colour for appointments made by Pulse. This can now be turned off if required.

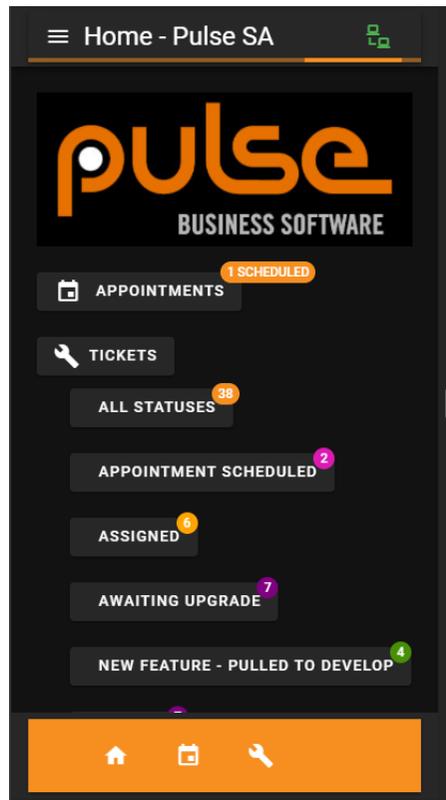
### **See Only Responses Made By a Consultant**

It is now possible to only view responses made by a consultant. For instance, marking an appointment as on-site will still make a response, but you will need to view system responses to see it under this configuration.

This makes it easier to view what a field service technician captured as a response.

## Offline Mobile Landing Page Improvements

We have added the count of Service Requests in each status, and allowed filtering by status.



## **Inventory**

### **New Columns on the Catalogue Item Import**

You can now use the spreadsheet import to set EANCode, Height, Width, Length and Weight.

## Core



### Database Improvements to Improve Speed

At Pulse we are always learning new and better ways of doing things. Version 21.04 marks the start of a concerted effort to improve the way we extract data from the database, particularly in high-volume areas such as left toolbar dashboards. The overall speed improvement should be noticeable to all users.

### Error Reporting

While we try to avoid errors we know that they happen. In 21.04 we have increased and refined our automate monitoring and reporting so that we can get onto them quicker and resolve them faster.

### Automation

Modern application development requires automation where appropriate to free up developers and testers to do what they do best. In this version we have further improved both our deployment and testing automation. With this comes increased stability and performance.

### Security

We have made a number of behind-the-scenes changes to limit the potential scope and effect of any denial-of-service attacks that could be launched against your application by bad actors.

We have also finalised the project of signing all of our code. While this has little effect when Pulse hosts your application it does make it easier to support in self-hosted environments