








PULSE BUSINESS SOFTWARE

Cloud-based software that drives your business.

Release Notes - Version Vulture Dev (July 2022)

Highlights

- Service**  Cyclic Tickets Events/Appointments
- Service**  Markup % per Quote line
- Service**  Replace Fields in Checklists and Surveys
- Service**  Sending of Mail
- Inventory**  System Last Movement Date changeable

Service

★ Cyclic Tickets Events/Appointments

Cyclic Tickets now can create a linked Event/Appointment.

Pulse SA - PULSESA / Ticket Templates (Service / Ticket Templates)

Client Details ▾ Sales ▾ Service ▾ Projects ▾ Inventory ▾ Client Financials ▾ Bookings ▾

Ticket Template Type Ticket ▾ *

Details Category Custom Field Appointment Subscription Schedule History

Setup an Appointment for this Ticket Template

Appointment Name

Appointment Notes

Appointment Type -- Select Type -- ▾ *

Event Offering Available for automatic assignment

Appointment Status Leave Meeting Organising Overtime Private Quiet Work

Time of Day

Days Ahead

★ Markup % per Quote line

Quote Lines now can specify the Markup % per line, instead of the whole quote.

Workflow	Text	Financial	Relates To	Customer	Sender	Delivery Details				
Catalogue Item	Item Name	Description	VAT Type	Qty	Cost Price	Markup %	Price	Margin	Disc %	Frequency
7kg Install Test ar	7kg Install Te	7kg Install Te	20% ▾	1.00	300.00	10.00 %	330.00	9.091 %	0	Setup
7kg Install Test ar	7kg Install Te	7kg Install Te	20% ▾	1.00	300.00	2.00 %	306.00	1.961 %	0	Setup

★ Replace Fields in Checklists and Surveys

Checklists and customer satisfaction surveys now support replace fields. For example, including #ASSIGNEDCONSULTANT# will be replaced by the assigned consultant on the Service Request linked to the survey or checklist.

Replace labels are supported in headings, sub-headings, groups, question text and question options.

★ Sending of Mail

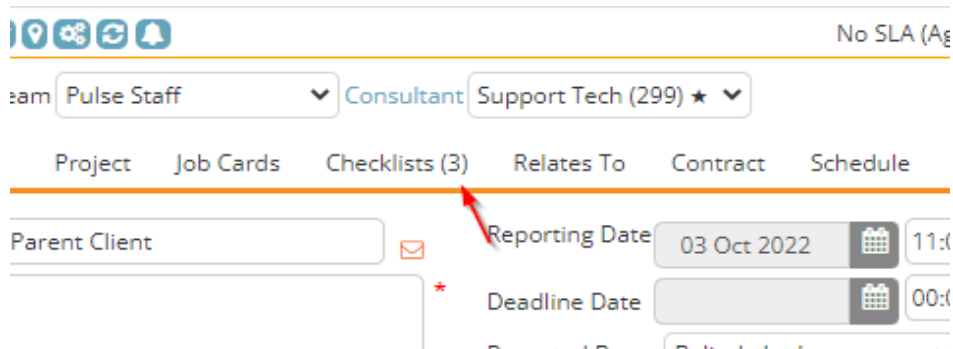
Replaced the old SMTP mail sending with the Authenticated Mail Sending.

★ Incident Schemas

Custom fields and categories can now be hidden per customer. Furthermore, they can also be re-ordered, including mixing text boxes and drop-downs together. You can setup a set of categories to only show for some group of clients and be hidden on other clients.

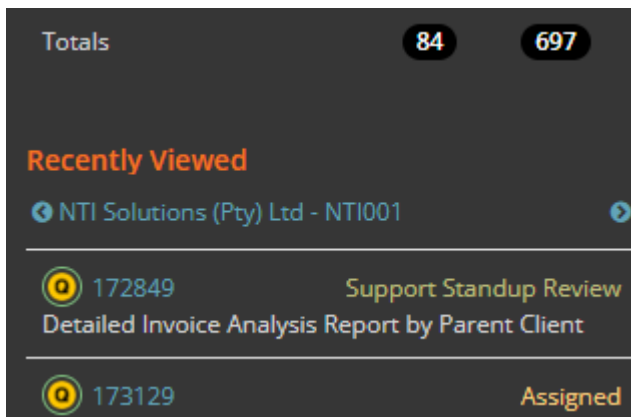
★ Checklist Count on Service Request Tab

The checklist / survey tab now shows the count of checklists and surveys on the Service Request, if there are any.



★ Improvements in Recently Viewed

The left tool bar recently viewed dashboard has been rewritten to use cached data. Other parts of the application, such as client search, that show recently viewed data, are also improved. The overall responsiveness of the application should improve as a result



Inventory

★ System Last Movement Date changeable

The System Last Movement Date is now changeable via the System Update interface.

Job Update Site Employee Contact Person Quotes **Device** Unserialised Device

Searching for Serialised Devices with 5887 - GP814660618 BER in their name, description, serial number, model number

1 Serialised Devices Page 1 of 1 Non-Paged | Show Hidden

Name	Last Movement	Model	Serial Number	Identification
40m IR Eyeball Dome Camera	18 Mar 2022 09:09:00	ABSAEQ-1	5887 - GP814660618 BER	5887

Systems/SystemDetails_History.aspx?nSystemNo=16719

Installed History	Client	Installed On	Removed On	Device Name	Model	Serial Number	De
	ABSA OWNED DISPOSED ASSETS W/H	18 Mar 2022	Still Installed	40m IR Eyeball Dome Camera	ABSAEQ-1	5887 - GP814660618 BER	58
	ARRIE PRETORIUS (Employee)	18 Mar 2022	18 Mar 2022	40m IR Eyeball Dome Camera	ABSAEQ-1	5887 - GP814660618 BER	58
	ARRIE PRETORIUS (Employee)	11 Mar 2022					
	ABSA Owned Assets Warehouse Gauteng	11 Mar 2022					
	78041X MIDCENTRAL	28 Dec 2021					

Device History	Action Date	Description
	19 Apr 2022	Device received via GRN Ref: (293)
	11 Mar 2022	Device received via GRN Ref: (51)

GoodsReceivedNote - Google Chrome

Stock Movement Document

Number: GRN293 Delivery Date: [Calendar]

BER - not repairable from Mid Central

From Site

Lines Workflow Relates To Categorisation

Line No	Catalogue Item	Item Name	S/N?
0	Absa Equipme	40m IR Eye	Yes
	ABSAEQ-1		

18 Mar 2022 09:09:00

Sales

★ Opportunity Type is displayed on Sales Pipeline

Opportunity Type is displayed on Sales Pipeline

View Sales Pipeline

Select Employee: -All-

Select Team: -All-

Select Opportunity Status: -Normal Opportunity Statuses-

Opportunity Source: -- All --

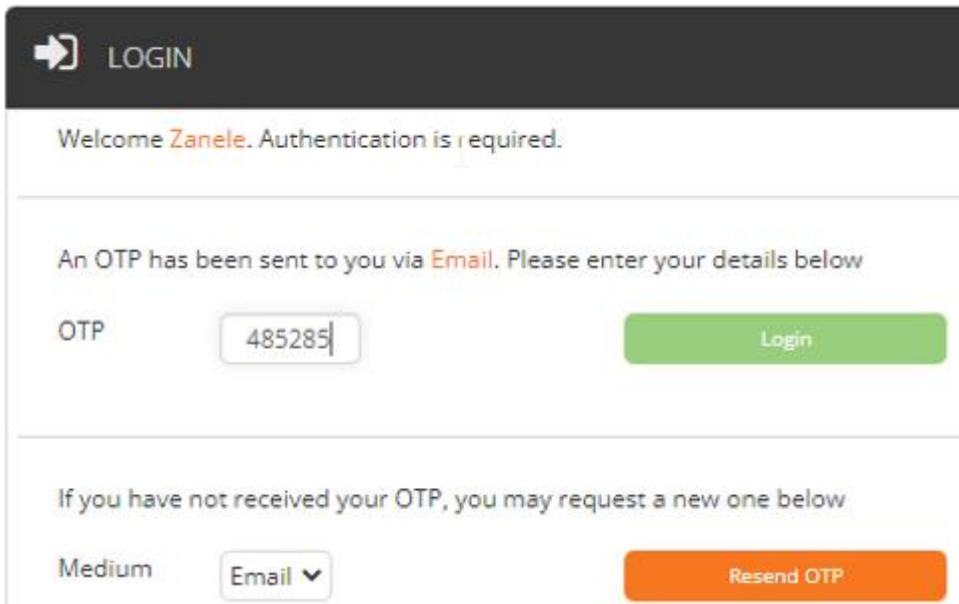
Opportunity Type: -- All --

Product/Service: -- All --

Core

★ Hitting Enter Submits OTP

With 2FA logins, hitting the enter key after capturing the OTP will log you in.

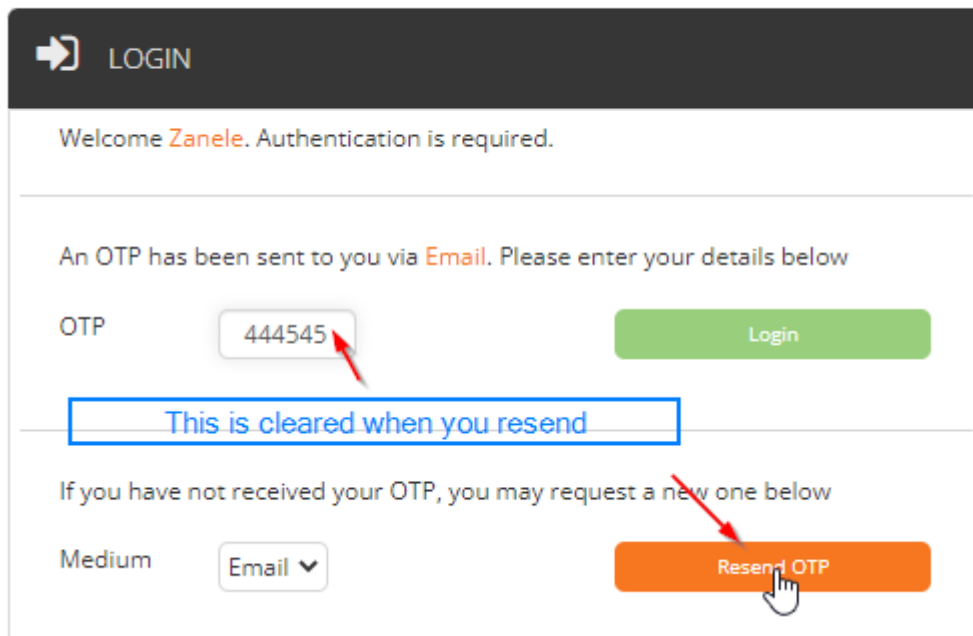


The screenshot shows a login interface with a dark header containing a right-pointing arrow icon and the word "LOGIN". Below the header, the text reads "Welcome Zanele. Authentication is required." A horizontal line separates this from the next section, which says "An OTP has been sent to you via Email. Please enter your details below". There is an "OTP" label on the left, followed by a text input field containing "485285". To the right of the input field is a green "Login" button. Another horizontal line follows. The next section says "If you have not received your OTP, you may request a new one below". It includes a "Medium" label, a dropdown menu currently showing "Email", and an orange "Resend OTP" button.

★ For 2FA Resending OTP Improvements

If you resend the OTP from the login form the previously submitted OTP is cleared from the textbox.

WELCOME TO Pulse SA (Develop) - Pulse 99.99.5065



This screenshot is similar to the previous one but highlights a change. The "OTP" input field now contains "444545". A red arrow points from the "Resend OTP" button to the input field. A blue-bordered box contains the text "This is cleared when you resend". Another red arrow points from the "Resend OTP" button to the "Resend OTP" button itself, with a hand cursor icon over it.

★ Speed Improved in Recently Viewed

We have improved the way we store and retrieve recently viewed data. Since this is a commonly visible interface, this should improve the performance of the application overall.