












**PULSE BUSINESS SOFTWARE**

Cloud-based software that drives your business.

## Release Notes - Version Xerus and Yak Dev (October 2022)

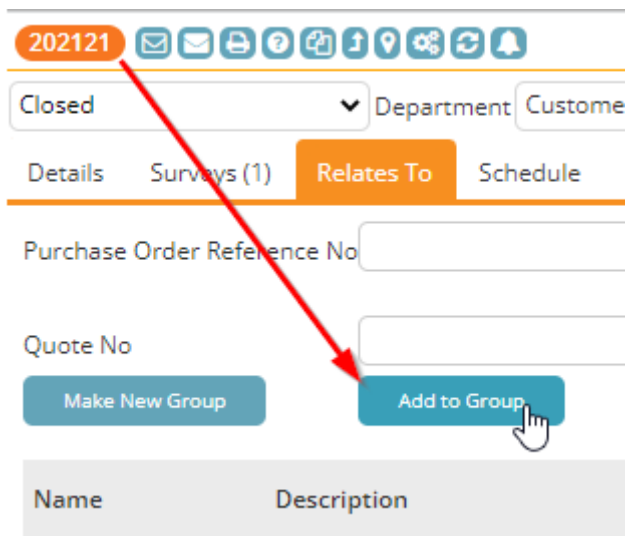
### Highlights

- Service**  Incident Bulk Update Upload
- Service**  Travel Time in Financial Summary
- Service**  View Response Locations
- Inventory**  Place Order for Non-Stock Items
- Inventory**  Catalogue Item Option Absolute Quantity
- Inventory**  Catalogue Item Option Absolute Quantity
- Projects**  Making Projects From Surveys
- Projects**  Project Task linking on Financial Documents (Purchase Order, Supplier Invoice and Credit Note)
- Financials**  Client PO on Quote Replace Label

## Service

### ★ Incident Bulk Update Upload Allows Adding of Tickets To a Group

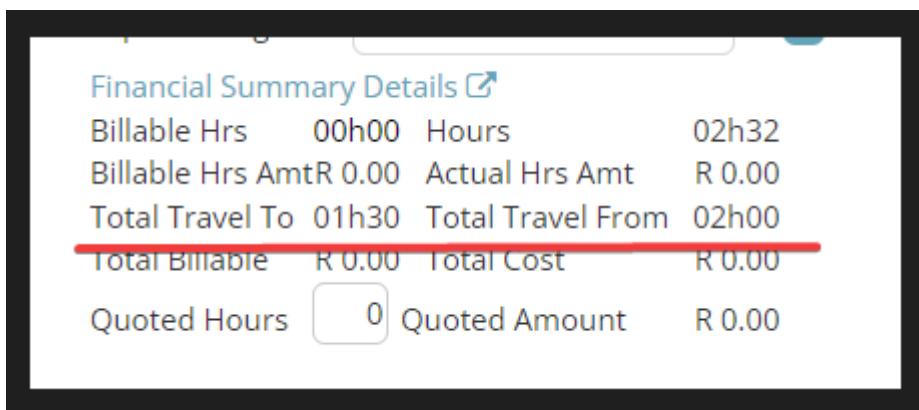
It is now possible to add a ticket to a group using Pulse Importer tool.



The screenshot shows a ticket management interface. At the top, there is a ticket ID '202121' and a toolbar with various icons. Below this, the ticket status is 'Closed' and the department is 'Customer'. There are tabs for 'Details', 'Surveys (1)', 'Relates To', and 'Schedule'. Below the tabs, there are input fields for 'Purchase Order Reference No' and 'Quote No'. At the bottom, there are two buttons: 'Make New Group' and 'Add to Group'. A red arrow points from the ticket ID '202121' to the 'Add to Group' button. Below the buttons, there is a table header with columns 'Name' and 'Description'.

### ★ Travel Time In Financial Summary

Total **Travel From** and **To** will now be displayed in HH:MM format on the Financial Summary section of a ticket.



The screenshot shows the 'Financial Summary Details' section of a ticket. It contains a table with the following data:

Financial Summary Details <a href="#">↗</a>			
Billable Hrs	00h00	Hours	02h32
Billable Hrs Amt	R 0.00	Actual Hrs Amt	R 0.00
Total Travel To	01h30	Total Travel From	02h00
Total Billable	R 0.00	Total Cost	R 0.00
Quoted Hours	<input type="text" value="0"/>	Quoted Amount	R 0.00

## ★ View Response Locations

Above the responses grid, there is now a Google Map icon to show all the locations of all the responses for the ticket.

The screenshot shows a web application interface on the left and a Google Map window on the right. The map window is titled "Activities on Ticket - 169700" and shows a map of Johannesburg with several blue circular markers indicating response locations. A red arrow points from a map icon in the application interface to the map window. The application interface includes a search bar, a dropdown menu for "Who" (Zanele Mthembu), and a checkbox for "Approve Response".

## Inventory

### ★ Place Order for Non-Stock Items

The Place Order for Parts function can now handle non-stock items, such as labour. They must be set as supplier items and need to be ordered from a supplier.

### ★ Catalogue Item Option Absolute Quantity

Pulse now allows specifying of the quantity being absolute on the Catalogue Item Option interface.

The screenshot shows the "Catalogue Item Options" interface for "Ball Cap". The interface includes a navigation bar with tabs for "Item List", "Catalogue Item Details", "Sales Price Maintenance", and "Catalogue Item Options". Below the navigation bar, there are sections for "Groups" and "Page" information. A table is displayed with columns for "Name", "Model", "Type", "Make", "Qty", and "Qty Absolute". The "Qty Absolute" column has a checkbox that is highlighted with a red box.

Name	Model	Type	Make	Qty	Qty Absolute
				- Select -	<input type="checkbox"/>

## ★ Parts Return Through GRN Interface

When a Part Return GRN Type is selected, then the GRN Lines show a new section allowing for Parts to be returned directly through the GRN

## Projects

### ★ Making Projects From Surveys

Pulse can now link project fields to surveys and checklists so that a simplified interface can be completed by staff or customers. Pulse will then generate a project and assign the resulting service requests to the correct staff.

### ★ Project Task linking on Financial Documents (Purchase Order, Supplier Invoice and Credit Note)

Line items can now be linked to a project task on financial documents.

The screenshot shows a software interface with a 'Financial' tab selected. A dropdown menu is open, listing various project tasks. The 'Archway Road Uplift 2' option is highlighted in blue. The interface includes fields for 'Subject' (Test), 'Workflow', 'Assigned to' (-Select-), and 'Paid' (checkbox). A table at the bottom shows a line item with 'Line' 1, 'Catalogue Item' 2402G000, and 'Description' test. The dropdown menu options include: -Select-, Aberdeen Hillhead Campus Install, Aberdeen Hillhead Campus Survey, Aberdeen Hillhead Campus Survey 2, Aberdeen Hillhead Campus Uplift, Admin Task, April Sites, Archway Road Uplift, Archway Road Uplift 2 (highlighted), Birmingham Install, Birmingham Survey, Blackfen Install, BlackFen Survey - Reactive Visit, Bristol Funeral Care Uplift, Bury Install, Bury Survey, Carlisle, Cottam Install, Cottam Survey, Cottam Uplift, and Archway Road Uplift 2.

## Financials

### ★ Purchase Orders On Quotes

Client Purchase Order label can now be changed anytime when needed.

The screenshot shows a software interface with a 'Relates To' tab selected. A dropdown menu is open, showing the 'Client Purchase Order' label highlighted with a red box. The interface includes fields for 'Job' (042873), 'Contract' (-Select-), 'Client Purchase Order' (highlighted), and 'Opportunity' (--- N/A ---). A button labeled '[Generate Opportunity]' is visible below the 'Opportunity' field. The interface also shows tabs for 'Lines', 'Workflow', 'Text', 'Financial', 'Relates To', 'Customer', and 'Sender'.